## Moving Agreement / Guidelines

Sebastian Moving and More 407-466-6455 1955 Apopka Blvd Apopka, FL 32703

1. All furniture must be empty. This will allow movers to maneuver items and pack the truck properly. If drawers are left full, they will be removed, carried as a box, and you will be charged accordingly.

2. If movers are contracted to load your truck, then you must provide the necessary equipment such as padding, tie downs, etc. If you are not sure about what you may need, please call us and ask what is recommend for your job.

3. Please be ready and on time. Our schedule is considered firm but is subject to availability of crew and equipment.

4. There will be an additional charge of \$15.00 per 15 minutes associated with mover wait time. Remember, we cannot predict problems as a result of weather, traffic, mechanical failure, etc., and we will try to remain on time, but will not be held responsible.

5. Small items must be packed in order to be moved by **Sebastian Moving and More** or one of its contractors. All boxes must be sealed on both ends. Fragile and valuable items, such as lamps, small pictures, shades, ceramics, glass shelves, small mirrors, etc., should be moved in your car. If that is not possible, please ask us for special arrangements.

6. Please let us know about the distance from the parking location to your door, tight doorways, stairs, elevators, additional long walks, etc. There may be additional charges depending on the complexity and distance of the move.

7. Sebastian Moving and More, as well as its contractors, provide packing services for an additional cost. Please call for a quote.

8. Sebastian Moving and More will place your furniture where you request one time. Costs of your move do not include decorating services, and movers will not rearrange or decorate your home unless paid to. If you request this service, please call us for a quote.

## Moving Agreement

It is agreed that any liability shall not exceed \$0.60 (sixty cents) per pound per article. Ready To Assemble furniture, not completely disassembled, will be moved at the Customer's risk.

The Customer hereby designates **Sebastian Moving and More**, or one of its assigned or delgated contractors (the "Movers"), to act as their agent to accomplish the preceding described move. Customer understands that **Sebastian Moving and More** may, in its sole discretion, assign or delegate Customers move to one of its trusted contractors, and that trusted contractor shall be solely responsible for any liability to Customer as discussed herein. Mover will use its best judgment in performing its duties, subject to the review and discretion of the person being moved. Customer and Mover and agree as follows: 1) both parties hereby designate an agreed maximum damages value of \$0.60 per pound per article with this being the only settlement or awardable value for damage or loss; 2) both parties expressly disclaim and exclude liability for wear from normal use, adjustments, consumable items, loss of revenue, damage from road hazards and accidents, fire and acts of God including, but not limited to, rain, wind, flood, hail, sun damage, and damage caused by improper packing or any other economic or moral loss or direct immediate special, indirect, or consequential damage; and, 3) Movers will not be held liable, nor assume any responsibility, for protecting customers flooring from dirt or debris. Customer shall provide protection for flooring to prevent any damage. Movers will not be held liable for damage to Customer floors, regardless of material, including wood, tile, marble, or any floor covering whatsoever. Customer shall look to their insurance company to community or building where the Customer's items are moved from and to. It is agreed that Movers will not be held liable for damage to driveways or any parking surface whatsoever. This includes cracks or any damage that may be caused to any ground surface as a result of the moving services. Movers will park where the Customer requests unless the so designated area is impracticable.

Movers are not responsible for items left inside furniture. Movers assume no liability for items which are loaded into Customer's truck or container, including any & all shipping and/or rental companies. Customer is advised to arrange any & all coverage with their shipping and/or rental companies. Movers do not cover damage to paintings, artwork, glass, marble, stone, or granite, for any reason whatsoever. All valuables including, but not limited, to jewelry, gold, money, or any other items shall be locked up, moved directly by Customer themselves, and removed from the property prior to Mover's arrival. Movers shall not be held responsible by Customer for missing or lost valuables inclusive of cash, jewelry, stones, or any item of value (including sentimental value).

Movers do not install or hook-up washing machines or dryers. If Customer ask an agent of Mover to do so and they oblige, it is of their own volition and Mover is not liable for any issues or damages caused after the washing machine or dryer has been unloaded from the truck and placed in the appropriate area. It is agreed that by asking one of Mover's agents to install the washing machine or dryer, Customer does so voluntarily, and assumes any and all risk associated in allowing this work to be performed. Customer also agrees to indemnify and hold Mover harmless against any and all claims of loss or damage, including damages involving water, flooring, walls, electric, or any other damage whatsoever, caused as a result of Customer asking one of Mover's agents to install or hook-up a washing machine or dryer, including any and all plumbing connections in the home.

Claims not made within seven (7) calendar days in writing to the company's office are waived, null, and voided. Mover reserves the right to refuse to move such items that do not meet the conditions prescribed 1 thru 8 in the Moving Guidelines above. Customer agrees to protect, defend, and hold company harmless for damages or legal consequences resulting from acts that Mover performs at the direction of Customer.

It is agreed that the Mover shall have a general lien upon any and all property deposited with it or hereafter deposited with it. All goods deposited upon which storage and all other charges are not paid when due, will be sold at private sale or public action to pay said accrued charges and expenses of the sale, after due notice to the Customer, and publication of the time and place of said sale, according to requirements under the law. If Customer does not make full payment in an acceptable form when Mover requests, prior to completion of the move, all items will be loaded and held in storage until full payment is received. Additional fees associated with this section may apply. Customer agrees to pay for the services and any invoice of balances due to Movers within fifteen (15) days of the completion of services. Customer agrees to pay any costs and attorney's fees incurred by Movers which are associated with the enforcement of this Agreement and/or collection of an invoiced amount.

Customer acknowledges the inherent risk of moving and will expect and look to their insurance company to provide insurance coverage against loss or damage. If any portion of this agreement is held invalid, then all other portions shall remain in full force as a total agreement. Any warranties, agreements, or claims made verbally are excluded and this agreement supersedes all other agreements and represents the total agreement between the two parties.

For your safety, we may video our employees during the move. Those videos could be used in the future for purposes such as quality assurance and marketing purposes.

Customer thereby herein states that "I have read the preceding Moving Agreement and agrees to the items. I have filled out the required information within this agreement as truly and accurately as possible."

Shipper: Date: